

GLOBAL WARRANTY FOR WIRO-INJECTION MOLDS

Warranty Coverage

WIRO warrants in paragraph VII in conjunction with paragraph V of the General Terms and Conditions of Performance, Sale and Delivery that its molds are free from defects in design, material and workmanship under normal use and maintenance in accordance with the WIRO manual at the time risk passes to customer. The beginning of the warranty is therefore based on the agreed terms of delivery ('Incoterms'). For example, in the case of EXW-contracts, the warranty period begins on the day the mold is ready for dispatch ex works.

Replacement and Repair of Parts under Warranty

- WIRO reserves the right to either repair or replace equipment using new or refurbished parts at its sole discretion. Any defective parts will be replaced with parts of equivalent quality, whether new or refurbished. The repair or replacement of parts under warranty does not extend the warranty coverage beyond the original expiration date.
- WIRO will provide instructions whether failed parts under warranty should be returned or disposed of. If WIRO requires the return of defective parts, customer will cover the costs associated with their return, as well as the shipping.
- WIRO reserves the right to determine the method of shipment for all replacement parts supplied under warranty.

Warranty Limitations

This warranty does not cover:

- Normal wear of components, including but not limited to hose assemblies, seals, bushings, stack taper wear, coatings, valve stem guiding bores, and shut-off faces,
- All electrical components,
- Claims or damages resulting from non-compliance with the recommended installation, operation, and maintenance procedures outlined in the WIRO mold manual, including any misuse, neglect, or abuse by the customer, its agents, or contractors,
- Claims or damages resulting from repairs or modifications made by the customer or third parties, or other circumstances beyond WIRO's control,
- Claims or damages resulting from the use of third-party parts. For optimal system performance, WIRO recommends using only original WIRO parts,
- Any direct or indirect loss, consequential loss, personal injury or property damage, including losses arising from interruptions or delays in production,
- Wear or damages resulting from corrosion or the processing of abrasive or aggressive materials/additives,
- Claims or damages resulting from non-standard parts or components specified by the customer and supplied by WIRO,
- Claims or damages arising from the purchaser's failure to comply with applicable laws, regulations, codes, bylaws, or standard industry practices.

WIRO shall not be liable for any claims or costs associated with products produced by the equipment, nor for any consequential, special or incidental damages related to its use.

Failure to adhere to safety requirements or conditions related to injection molds may result in equipment damage or serious personal injury, including death.

This warranty is extended solely to the original purchaser and is non-transferable to any third parties, including subsequent buyers, users or assignees of the equipment.